

March 12 - 12:30 – 13:30

Topic: FINE DINING RESTAURANT/ HANDLING GUEST REQUEST



Target Vocabulary/Phrases:

- Starter
- Appetizer
- Hostess
- Allergic

Target Expression:

- ✓ Can I get something else..?
- ✓ It's on the house...
- ✓ May I have a...
- ✓ I am not a fan of...
- ✓ This is noted...
- ✓ How long would it take for the...
- ✓ Our hostess will assist you to your seat...
- ✓ Good for?

Practice 1:

FINE DINING RESTAURANT DIALOGUE

	>> WELCOMING GUESTS <<
Waiter:	Good evening. Thank you for joining us today here at Molière. Do you have a reservation?
Guest:	Yes. We have a dinner reservation under Taylor West.
Waiter:	Oh, yes. Welcome Mr. West. You have a reservation for two. Kindly wait in the lounge area. Our hostess will assist you to your seat in a moment.
Guest:	Okay.
	>>SITTING GUESTS <<
Waiter:	Mr. West, kindly follow me to your table.
Guest:	Would it be possible to seat near the window?
Waiter:	Yes, Here's your table and here is our menu. May I get you anything to drink?
Guest:	Yes, two cups of tea please.
WAITER:	Here's your tea. Once you are ready to order, my colleague, Alto will take your order.
	>>TAKING ORDERS<<
WAITER:	Are you ready to order? Which set would you like to get?
Guest:	I would like to have some seasonal seafood from Hokkaido such as sea urchins, ezo abalone, botan shrimp, king crab and snow crab. What appetizer does it come with?
WAITER:	The appetizer in this set menu is sashimi king crab with botan shrimp. One set is good for two people.
Guest:	Okay, we'd like to order that.
WAITER:	Great choice. I'll be back in a while to serve your appetizer.

Practice 2:
HANDLING GUEST REQUEST DIALOGUE

Waiter:	Hello. Good evening. Are you ready to order?
Guest:	Yes. I would like to order a set. What do you have today for your amuse-bouche?
Waiter:	Today, the chef prepared salmon with avocado for the set's amuse-bouche. What would you like for your main course?
Guest:	Which one is more popular?
Waiter:	Hokkaido is well known for its lamb. Thereby, I recommend the roasted lamb dish with seasonal vegetables.
Guest:	Oh I'll get that but is it possible to remove the tomatoes? I am allergic to it. And Can I choose the cheese that will be included in the cheese platter?
Waiter:	Unfortunately, our cheese platter is based on the chef's recommendation. In today's menu the cheese platter will include a slice of camembert, cheddar and mozzarella pickled in miso.
Guest:	Can I request for two servings or camembert instead of the mozzarella pickled in miso? I am not a fan of miso.
Waiter:	Okay, noted. I'll inform the chef of your requests. I'll be back to serve you with your appetizer.
Guest:	Great! Thank you very much.